



GlaxoSmithKline

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Dear Pharmacist,

Urgent message: Potential for contamination during pharmacist reconstitution of the following products:

- **Amoxil® Forte 250mg/5mL AUSTR 11134**
- **Amoxil® 125mg/5ml AUSTR 11133**
- **Augmentin® Duo400 400/57mg/5mL AUSTR 67352**
- **Augmentin® 125/31.25mg/5mL AUSTR 144172**

It has been brought to the attention of GlaxoSmithKline Australia that there is the potential for contamination of *Amoxil®* or *Augmentin Duo®* Suspensions during the reconstitution process performed at Australian pharmacies.

Accordingly, we are currently alerting all Australian pharmacists to the need for increased attention to the reconstitution of these products and, in particular, to the use of the foil lid cutting device (pictured below).

Please be advised that incorrect storage and usage of the foil lid cutting device may result in foreign objects (such as staples, paper or fluff) becoming lodged in the device cutting "teeth". This can result in the ingress of foreign contamination into the suspension bottle during the foil lid removal process.

In order to eliminate the potential for contamination, the foil lid cutting device should be stored in a clean area which is free from potential contaminants. Additionally, the foil cutting device should be visually checked for contamination immediately prior to the removal of the foil seal from the *Amoxil®* or *Augmentin Duo®* bottle. If contamination is noted during inspection clean the cutter by wiping it, tapping it upside down or washing it.

A final visual check of the bottle for any obvious contamination (for example, foreign objects that may have settled to the bottom of the bottle) should also be conducted prior to dispensing the product to customers.

For further information regarding the use of the foil cutting device or *Amoxil®* or *Augmentin Duo®* suspensions, please contact GlaxoSmithKline Medical Information on 1800 033 109.

Yours Sincerely

Andrew Yeates
Associate Director – Medical, Respiratory

